

# McHENRY COUNTY COMPUTER CLUB

USERS GROUP FOR PC-COMPATIBLE SYSTEMS



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The **December 2010** meeting of the McHenry County Computer Club is **December 11**, at the Salvation Army Building, 290 W. Crystal Lake Ave., in Crystal Lake.

Our membership is \$26.00 a year. **NOTE:** This fee offsets the running of the club; membership benefits include help with computer problems. Please pay Lyle Giese, our treasurer, or the designated Board Member in his absence.

## Meeting Agenda

- Introductions & Reports
- Demo - Photoshop Elements - Cindi Carrigan
- Break
- Q & A

The Newsletter is published monthly by McHenry County Computer Club, online.

Editor-in-Chief: Lucë York ; Webmaster: Cindi Carrigan

Direct technical questions to MC3 at: [info@Mc3ComputerClub.org](mailto:info@Mc3ComputerClub.org)

MC3 website: <http://www.mc3computerclub.org/>

## UPCOMING DEMOS

- *January*      Access - John Katkus
- *February*    Premier Elements - Cindi Carrigan
- *March*        Spring Party, Extended Q&A, short demo on backup, Google

## MC<sup>3</sup> OFFICIALS

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Past President : John Katkus  
Webmaster: Cindi Carrigan  
Board Members : Jack Luff ; Dave Lutes ; Jim Bierle ; Bruce Eckersberg

## Questions & Answers

Q: I recently switched from WinXP to Win7 and used ClickIt to move my programs from WinXP to Win7. But not all programs moved or work under Win7. In particular, Family Tree does not work now.

A: If they have an upgraded version of Family Tree, that will be the easiest way to get it working again. Sometimes compatibility mode will fix these issues, but even with using these software programs to 'move' your applications, it's not 100% successful and you need to find a newer version of your software.

Q: I recently upgraded to Kaspersky 2011. Afterwards, Finale (a music program) did not work. Turning off Kaspersky appears to allow me to run Finale.

A: That can happen with any program that is a resident program. There are conflicts. Report this issue to both Finale and Kaspersky and see if they know about this issue and have a fix. Also in the case of Kaspersky, they put out frequent updates of AV software and it may fix itself when others report the same issue.

Q: On one computer running Hallmark Studio 2010, it pegs CPU usage and that makes the computer sluggish and hard to use. I have another computer and don't have that problem on it. I would with Hallmark tech support and we found that it works properly in safe mode.

A: There is a program on the one computer that is or was installed on it and not the other. This will be very hard to find. I just don't have any easy answers. But in the past I have found Hallmark software fickle and temperamental to use.

Q: What is the difference between XP home and XP pro?

A: For the home user, very little. For networking or business customer, several differences. Home won't join a Domain and does not have the Netware client included. Home does not have the Remote Desktop Host, only the client piece. So you can use Home to connect and control a Pro machine but not vice-versa.

Q: While trying to obtain Ad-Aware, I accidentally downloaded a free registry cleaner and now cannot remove it.

A: You need the name of it and Google it to find more information. Sometimes Malwarebytes can help.

Q: I have a linksys router that stopped working. If I reloaded the current bios, would that help?

A: Maybe. To start out, go to

[http://www.dd-wrt.com/wiki/index.php/Recover from a Bad Flash](http://www.dd-wrt.com/wiki/index.php/Recover_from_a_Bad_Flash)

In there, they reference a 30/30/30 reset. Always start out with a 30/30/30 reset and always try this before thinking you have a brick on your hands. This web page is a very good reference for trying to recover a Linksys router.

Q: Do you have a preference of routers?

A: Most of the routers I have installed are Linksys. We understand the issues with them and know how to program them for various functions. Not to say the others are better or worse, it's just that we have used this brand more than any of the others. And if you go into the electronics stores over the years, you would find Linksys and some other brand there. That other brand changes over time and from store to store, but they almost always carry the Linksys routers.

**Q: How do you detect & remove a rootkit?**

A: You need to identify it. There are many tools for that. Malwarebytes is currently the most popular one for the casual home user. There are others that require more technical knowledge. If Malwarebytes or whatever you use cannot remove it, they usually give you clues as to what the rootkit is or is called. This allows you to use Google to find more information.

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## **Freeware**

*by Al Schrader*

Mozbackup (download it here <http://mozbackup.jasnapaka.com/> )

Have you ever lost bookmarks or email? Usually I would just start again and hope to remember some of what was lost. But I use the Firefox browser and Thunderbird email, so there is an easy way to backup and restore all bookmarks and email (and contacts, history, extensions, passwords, cache etc.) using Mozbackup, which is a small utility that I have used for a long time.

After installation, it's easy to use by starting up the wizard to backup or restore a profile by following the screens. In no time at all (depending on how many emails you have), a file is created containing the backup. The only thing I have found that could be improved is the "all or nothing." This means that you replace and overwrite what you currently have with the backup file that was previously made at an earlier date, so that if you have added anything since you created the backup, it would be lost. But the idea here is that you still have most everything and DO NOT have to start over. I give this program a thumbs up.

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## **MC<sup>3</sup> 2011 Elections**

There will be no elections this month because no one new decided to run for any office, and all the previous people have agreed to stay on in each position. Good job, Board Members!

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