

McHENRY COUNTY COMPUTER CLUB

USERS GROUP FOR PC-COMPATIBLE SYSTEMS



NOVEMBER 2011
VOLUME 28 No. 11

The **November 2011** meeting of the McHenry County Computer Club is [November 12](#), at the Salvation Army Building, 290 W. Crystal Lake Ave., in Crystal Lake.

Our membership is \$26.00 a year. NOTE: This fee offsets the running of the club; membership benefits include help with computer problems. Please pay Lyle Giese, our treasurer, or the designated Board Member in his absence.

Meeting Agenda

- Introductions & Reports
- Demo: Email Roundtable Discussion
- Break
- Q & A

The Newsletter is published monthly by McHenry County Computer Club, online.

Editor-in-Chief: Lucë York ; Webmaster: Cindi Carrigan

Direct technical questions to MC3 at: info@Mc3ComputerClub.org

MC3 website: <http://www.mc3computerclub.org/>

UPCOMING DEMOS

- *November - Email Roundtable Discussion*
- *December - Word – Lucë York*
- *January - Freeware – Bob Wagner*

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Board Members : Jack Luff ; Dave Lutes ; Jim Bierle ; Bruce Eckersberg ; Lem Erita

Questions & Answers

Comment:

Previously discussed was: **Why were there 2 IExplorers showing in Task Manager?** That is normal with IE8.

Q: An HP printer I got last year started making noise when starting to print - same as the last one I had. Can it be fixed? Is this common to printers?

A: That noise usually means the sensor, which reads that the heads are at the home position, is not working. Just like on the old Commodore 1541 disk drive, when the system initializes, it now has no way to tell when the head is and just steps towards the home position the max number of times. If it was half way across, the head moves until it stops and then you get that ratcheting sound until the printer realizes it can't be moved any further. It may be dust, dirt, or a loose piece of paper in the printer obstructing that sensor.

Q: How do I send a document in email - best way?

A: There is no single best way. The first variable is what program are you using to create the document? If the other person does not have a compatible program, sending the file as an attachment does not work very well. But using Open Office, you can open most text documents out there and create just about any format necessary.

Now, how do I send the document? If you have an email program like Outlook, Microsoft Live or Thunderbird, you can usually - from the program - send the document via email. Or you can save the document on your desktop and then attach it to your email.

If you use Yahoo or Gmail from your web browser, use the second method above. You have to save the document to your desktop and then attach it to your email.

If you are just sending a text message, it may be easier to cut & paste the document into your email rather than attach a file.

Q: I have a new Logitech camera. It keeps wanting to load a whole bunch of software and not just the driver for the camera.

A: Many companies do that from the install CD/DVD. Sometimes they make a driver only version that is downloadable from their website.

Q: I am transferring videos from a VCR to a DVD. They come out dark.

A: Check the software you are using to adjust the colors/contrast. These controls may be hard to find in the drop down menus. If there are no controls for that, you may need video editing software to make that kind of adjustment.

Q: I bought a new computer and want to move some old programs from my old computer to my new computer.

A: This works sometimes, but sometimes doesn't work. Usually in buying a new computer, you are also getting a new version of Windows. Not all old programs that worked in WinXP will work in Win7. But the best method to try is to re-install the programs on the new computer if possible. Maybe you need to look around on the Internet for a new version of your favorite program or you need to get a new program that can perform that same function for you.

There are programs that claim to move programs, but again these do not work 100% of the time.

Freeware

by Al Schrader

Splashtop Remote

Get it here: <http://www.splashtop.com/remote/desktop4windows/download?from=product>

Splashtop Remote is a software that lets me take control of another computer and do things as if I were sitting in front of it. First I downloaded the Splashtop remote client and installed it (painless). Then, on another computer, I installed Splashtop streamer (not so painless). There are a few questions to answer and I had to make sure my firewall allowed it. Then I was off and running.

On the first computer (the one with the client) I could log on to the other computer (the streamer - makes sense now but not at the time) and see the complete desktop, use the mouse to navigate, and play music with sound playing on the streamer computer - but I hear it through the client computer.

It says that there is an app for the Iphone and Ipad, as well as an android app, so I could access the streamer with a phone (kind of interesting). Oh, yes, this works with a Mac also.

I have yet to try out everything, but because I was able to install and use it right away, I am giving this a Thumbs-Up.

From the October Board Meeting: We have been discussing plans for our 25th Anniversary Celebration Meeting, to be held next September, in 2012. If any member has any suggestions about what elements you would like to have for that special day, please don't hesitate to email the Board (through the Club's e-mail address). If you have any stories from the years you've been in the Club, it would be nice to make a collection of them so that we can have interesting, more personal histories to share with all the members. Such stories can be written up or recorded, then the Editor would format them (copies provided either electronically or print copy to members at the event) so that everyone can enjoy all the anecdotes we can come up with.

The Board usually comes up with demo topics. But sometimes we run low on ideas. We ask all of you to come up with a suggestion for a demo. Also, we'd like to have some volunteers to do demos. You all use computers; there must be something on your computer that interests you enough for you to have become somewhat or quite proficient with it. Perhaps you'd like to tell the rest of us about it – or request help with it, if you really feel too shy to try it yourself.

Again, email us at : info@Mc3ComputerClub.org or talk to a Board member at one of the meetings.

